

13. Student Health Services Fee - UNC-CH.....UNC-Chapel Hill

Situation: At the February meeting, the Board of Governor’s approved all tuition and fee rates at UNC constituent institutions for the 2014-15 academic year with the exception of the Student Health Services Fee at UNC-Chapel Hill.

Background: UNC-Chapel Hill reviewed the health services fee and the services that are supported by the fee.

Assessment: As a result of the review, UNC-Chapel Hill is requesting approval of a student health services fee of \$416, which is \$20 less than the fee paid by students in 2013-14. Further, the campus is removing some programs that have previously been supported by the fee. UNC-Chapel Hill will also conduct a comprehensive external review of student health services.

Action: This item requires a vote.

Student Health Fees at UNC-CH

Winston Crisp
Vice Chancellor for Student Affairs
University of North Carolina at Chapel Hill

Board of Governors
April 11, 2014



THE UNIVERSITY
of NORTH CAROLINA
at CHAPEL HILL

Overview of Fees

Health Fees

Review Process

UNDERGRADUATE STUDENT FEES

- **Five fee classes are paid by all students**
 - General, Debt Service, Application, Special & Miscellaneous
 - From '09/10 to '14/15, overall fees increased 11% (or \$200) while Health Service fees increased only 2% (\$10)
- **Students are highly involved in establishing the general fees**
 - Students look at fees holistically based on student body priorities
 - Students conduct audits, review proposals and solicit feedback
- **General fees comprise the largest portion of student fees**
 - At \$1,525, UNC-CH General fees lowest in the system (81% of avg.)
 - Two fees lower than system average: Athletics (46%) and Student Activities (63%)
 - Two fees higher than system average: Education & Technology (108%) and Student Health (157%)

STUDENT HEALTH FEES

- **Campus Health Services provides necessary service**
 - Minimizes out-of-pocket expenses and barriers to health care access
 - Lower fee-for-service than comparable clinics, ER, or hospitals
 - Offers immediate access to comprehensive, student-oriented services
- **UNC-CH's Health Service Fees are higher due to student demand and priorities**
 - Open more hours weekly than peers
 - Higher student body percentage utilization
 - Travel clinic supports our global students / scholars
- **Wellness Programming impacts Student access and retention**
 - We address **Psychosocial, Mental / Behavioral Health and Environment /Cultural Issues** such as substance abuse, stress, sexual violence, sleep hygiene, and relationship issues

PROPOSED ACTIONS ON HEALTH FEES

- **Implement immediate reduction in the Health Fee**
 - Reduce health fee for '14/15 by \$27 from initial request to bring UNC-CH fee to 144% of the system average (a 13% reduction)
 - Sexual health programs and staff removed from health fees
 - Modify program titles & descriptions to reflect education benefits
- **Initiate complete, comprehensive external review of programs, services, business operations and administrative costs**
 - Review benchmark programs, audit internal operations, compare cost structure and billing revenues with peer institutions
 - Benchmark UNC-CH sexual health programs against peers for outcomes, access & inclusion and Title IX compliance requirements
 - Launch reviews in May; findings available in September