

JAVA Instructions

When JAVA Version 1.5.0_12 is installed, the auto-update setting in JAVA is automatically turned back on. This will prompt the user to update JAVA to version 6, which is not compatible with TIM.

By performing the following steps, you will be able to logon to TIM successfully. You must have administrator rights access to the computer to perform these steps. If you do not have administrator rights, you will need to contact your technical support staff for assistance.

1. Review which versions of JAVA are installed on the computer by clicking Start-Control Panel-Add or Remove Programs
2. Remove all JAVA Version 6 updates if installed and reboot the computer
3. Open Internet Explorer and go to the TIM logon webpage:
<https://unctim.unc.edu/wfc/logon>
4. Type in your ONYEN and ONYEN password and click Log On
5. If prompted, download the Active X control
6. If prompted, install the JAVA version 1.5.0_X using the typical install setting
7. **DO NOT attempt to logon to TIM until you do the next steps!!!!**
8. Open the JAVA console on the computer by clicking Start-Control Panel-Java (coffee cup icon)
9. Go to the Update tab and Remove the check mark in the box labeled "Check for Updates Automatically"
10. A box will appear with two buttons, "Check Monthly" and "Never Check". Click the button labeled "Never Check." Then go to the Advanced Tab under the applet Tag Support menu uncheck the Internet Explorer Box
11. Click "Apply" and then "OK"
12. Close any open browser windows
13. Open Internet Explorer and go to the TIM logon webpage
14. Type in your ONYEN and ONYEN password and click Log On