



STATE OF NORTH CAROLINA
THE TEACHERS' AND STATE EMPLOYEES'
COMPREHENSIVE MAJOR MEDICAL PLAN

MEMORANDUM

TO: Health Benefit Representatives

FROM: Jack W. Walker, Ph.D.
Executive Administrator

RE: Premium payments by agencies

DATE: April 9, 2002

The 2001 General Assembly enacted legislation that requires that the NC Teachers' and State Employees' Comprehensive Major Medical Plan (State Health Plan) comply with the state's Prompt Pay law. This means that the State Health Plan must pay claims to providers within 30 days of receipt. If the State Health Plan does not meet that deadline, interest charges will accrue.

In order that we not incur interest charges, it will be necessary to receive your agencies' premium payments on time. If the Claims Processor has not received the premium payment for the month in which services are rendered, the Claims Processor will mail a letter to the agency, the member and the provider indicating the premium has not been received. Therefore no payment will be rendered for services provided, until the premium is received.

If you need further information or have questions about prompt payment, please contact membership services at the Claims Processor at (HBR membership line) 800- 245-7319 or (HBR customer service line) 800-422-5249. Please remember, these toll free numbers are for use by HBRs only.