# \_\_\_\_\_ University Audit Plan Summary Year Ending [Ended] June 30, \_\_\_\_\_

Information System Technology Disaster Recovery Program State Education Authority Assistance Loan System  State Education Authority Assistance Loan System  State Education Authority Assistance Loan System  Internal Control Testing and/or Reviews  UNC Television - Asset Control  UNC Television Petty Cash  Departmental Audits and/or Reviews  Academic Alfairs Contracts and Grants Compliance  Academic Alfairs Contracts and Grants Compliance  Special Investigations (i.e. Misuse or Misappropriation of Assets)  Various - Fraud/Misuse Investigations  Special Assignments  Office of State Controller - Internal Control Questionnaire  Various - Special Projects and Requests  Outer State Controller - Internal Control Questionnaire  Various - Follow-up Office of State Auditor Findings  Compliance Audits  Carryforward Funding  Departmental Audits Audits Auditor Findings  Compliance Audits  Carryforward Funding  Outer  Other	Specific Audits	Material Reportable Conditions*	Budgeted Hours	Expended Hours	Under (Over) ** Budget
Information Systems Technology Disaster Recovery Program State Education Authority Assistance Loan System	•			770000	_ augo
State Education Authority Assistance Loan System		["Yes" or "No"]			0
Internal Control Testing and/or Reviews UNC Television - Asset Control UNC Television Petty Cash  Departmental Audits and/or Reviews Academic Affairs Contracts and Grants Compliance  Academic Affairs Contracts and Grants Compliance  Special Investigations (i.e. Misuse or Misappropriation of Assets)  Various - Fraud/Misuse Investigations  Special Assignments Office of State Controller - Internal Control Questionnaire Various - Special Projects and Requests  Audit Findings Follow-up UNC Television Cash Receipts Follow-up Various - Follow-up of Office of State Auditor Findings  Compliance Audits Carryforward Funding  Lapsed Salary/Management Flexibility Management Flexibility - Lapsed Salary  Other		[ 100 01 110 ]			
Internal Control Testing and/or Reviews UNC Television - Asset Control UNC Television Petty Cash  Departmental Audits and/or Reviews Academic Affairs Contracts and Grants Compliance  Academic Affairs Contracts and Grants Compliance  Special Investigations (i.e. Misuse or Misappropriation of Assets)  Various - Fraud/Misuse Investigations  Special Assignments Office of State Controller - Internal Control Questionnaire Various - Special Projects and Requests  Outpublic Compliance Audits Carryforward Funding  Compliance Audits Carryforward Funding  Lapsed Salary/Management Flexibility Management Flexibility - Lapsed Salary  Outpublic Control	State Education / tutnomy / toolstance Edun Gystom				
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Departmental Audits and/or Reviews  Academic Affairs Contracts and Grants Compliance  Academic Affairs Contracts and Grants Compliance  Special Investigations (i.e. Misuse or Misappropriation of Assets)  Various - Fraud/Misuse Investigations  Special Assignments  Office of State Controller - Internal Control Questionnaire  Various - Special Projects and Requests  Office of State Controller - Internal Control Questionnaire  Various - Special Projects and Requests  Output  Audit Findings Follow-up  UNC Television Cash Receipts Follow-up  Various - Follow-up of Office of State Auditor Findings  Compliance Audits  Carryforward Funding  Compliance Finding  Lapsed Salary/Management Flexibility  Management Flexibility					
Departmental Audits and/or Reviews  Academic Affairs Contracts and Grants Compliance  Academic Affairs Contracts and Grants Compliance  Departmental Audits and/or Reviews  Academic Affairs Contracts and Grants Compliance  Departmental Audits and/or Reviews  Academic Affairs Contracts and Grants Compliance  Departmental Audits Investigations  Departmental Audits Investigations	CITO TOIGNISION TORY GUSTI				
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Special Assignments Office of State Controller - Internal Control Questionnaire Various - Special Projects and Requests  Audit Findings Follow-up UNC Television Cash Receipts Follow-up Various - Follow-up of Office of State Auditor Findings  Compliance Audits Carryforward Funding  Lapsed Salary/Management Flexibility Management Flexibility - Lapsed Salary  Other	Various - Fraud/Misuse Investigations				0
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<sup>\*</sup> Findings, recommendations, and corrective actions attached

<sup>\*\*</sup> Explanation for significant budget overage attached

# UNC General Administration Internal Audit Division Risk Assessment Summary Fiscal Year 2006-2007

## **Introduction**:

Like Corporations, Universities and governing institutions such as UNC General Administration and its many sub-agencies, are transforming the way in which business is conducted, managed and monitored. There are many factors contributing to the ever changing climate of business practices within the University environment. To effectively operate and manage UNC General Administration's environment, management must be aware of risks and create a risk-conscious climate within the entity as a whole and across individual divisions.

In order to develop and implement a risk-based audit plan, UNC General Administration Internal Audit has developed a risk analysis that incorporates areas identified by management, those mandated by the appropriate Associate Vice President for Finance, those deemed to be repeated annually or on an every so many year basis because of risk, areas of concern addressed by the State Auditor, and finally, those where risks and materiality of exposure are the greatest.

The development of a risk-based audit plan includes defining auditable sub-agencies and divisions within UNC General Administration, defining auditable units and cycles within the sub-agencies and divisions, establishing the risk criteria, and ranking those areas defined. In addition, the North Carolina Legislature has established many small sub-agencies as affiliates of UNC General Administration based on the agency's mission. For purposes of auditable units, the small, legislatively assigned agencies are combined as one auditable unit. However, audits would be performed on the sub-agency as an individual unit in the case where a special audit or material risk is identified. At a high-level evaluation, we based the establishment of UNC General Administration's audit population and risk framework on the following auditable units:

# **Auditable Units**:

Services

Accounts Payable Fixed Assets Cash Management Payroll

Finance

Academic Affairs University Affairs

**Sponsored Programs** 

Legal Affairs

**Human Resources** 

Information Technology

# **Sub-Agencies**:

State Education Authority Assistance UNC Public Television NC Center for School Leadership Development Other Affiliated Sub-Agencies

#### **Risk Framework**:

Regulatory Compliance
Audit History
Impact of Negative Publicity
Organizational Goals/Change and Economic
Impact
Safeguarding Assets

# UNC General Administration Internal Audit Division Risk Assessment Summary Fiscal Year 2006-2007

# **Defining and Establishing Auditable Units**:

The first step in the risk assessment process is to define auditable units. While auditable units can be defined as individual divisions or business units within UNC General Administration, this approach would result in limiting the scope of audit projects or broaden it beyond what can be reasonably managed, given the resources available and the scale of the project. UNC General Administration, albeit a part of the UNC 16 campuses has business units and an audit universe somewhat different than those of the affiliated UNC 16 campuses. Therefore, in trying to define the auditable units, we have used a combination of defining groups of business processes universal to UNC General Administration and the affiliated sub-agencies, defining those individual sub-agencies who operate under the umbrella of UNC General Administration, but whose organization's vision, mission, and business practices establishes them as a separate auditable unit, and defining units where management has identified a certain level of risk. In addition to the aforementioned approach, we reviewed the following as it relates to UNC General Administration and our sub-agencies:

- 1. Vision, mission, and strategic plan
- 2. Analysis of core business practices, including areas identifying potential for cost reductions
- 3. Annual internal control self-assessment questionnaires
- 4. Audit history; identifying areas that have not been audited within several years or reports of fraud and abuse
- 5. Areas of potential risk, particularly areas involving revenue, expenditures, purchases, fixed asset management
- 6. External Auditor reports (e.g. follow up audits on performance audits conducted by State Auditor's Office)
- 7. Emerging trends in educational environment

#### Determining the risk assessment criteria:

The next step in the process was to identify the risk assessment criteria and apply these criteria to the auditable units in order to build an engagement plan. Although these can be considered somewhat subjective, we created a weighted risk average score to provide some objectivity as well to the process. The areas identified below and their corresponding percentages, have been determined through research of publications for establishing risk criteria, by evaluating UNC General Administration and it's affiliated sub-agency's missions and goals, reviewing historical factors, analyzing the internal control environment, and analyzing the personnel population and stability within that population. The areas of risk identified and their weight are based on the following criteria:

- 1. Criticality of Unit 20%
- 2. Regulatory Compliance 20%
- 3. Audit History 5%
- 4. Impact of Negative Publicity 20%
- 5. Organizational Goals/Change and Economic Impact 15%
- 6. Safeguarding Assets/Internal Control 20%

Based on the weighted average, we then scored the auditable unit either low, medium, or high risk. Taking into consideration the weighted average, the determining factors for auditable units listed above, and resources available, we developed our annual internal audit plan.

#### RISK ASSESMENT MEASUREMENT CRITERIA

## 1. Criticality of Unit – 20%

In determining the percentage associated with "criticality of unit," rating factors must be determined based on proper functioning of the unit, what happens if the unit is not adequately providing service or the unit is not performing services within the required time, or if the unit is unable to provide services at all.

#### 2. Internal Control – 20%

For internal control percentage, rating factors must be determined based on previous audit history or previously identified weaknesses in any area of the internal controls, the Office of State Controller's Internal Control Questionnaire certified annually, quality of internal controls, general observations, reported misuse of property due to weaknesses in internal controls, and other interactions (e.g. department heads)

#### 3. Impact of Negative Publicity – 20%

It is critical to understand the sensitivity of a unit/sub-agency to public exposure of any internal issues, the level of public embarrassment that could be caused to UNC General Administration as a whole, but also to sub-agencies (e.g. UNC Public Television) and how the negative publicity would impact future operations. In some cases like UNC Public Television, integrity and public confidence is critical because of the financial impact public donations have on their operation. Also to consider is the level of dependency the unit/sub-agency is on external constituents (e.g., Legislature, Federal Agencies, Corporations (e.g., Bill/Melinda Gates Foundation)

#### 4. Audit History – 5%

Audit history of a unit or sub-agency can be useful in evaluating potential risk, identify areas that have not been audited or are due to be audited.

# 5. Organizational Goals/Change and Economic Impact – 15%

Changes within organizations through change in structure of the organization, change in management, reorganization of key personnel, turnover rates, growth of the organization both financially and number of staff, and change in mission must all be evaluated for determining the level of risk. Have there been no changes, some turnover or management change, or excessive turnover and do these changes have some impact, high impact?

## 6. Regulatory Compliance - 20%

Regulatory compliance looks at what outside entities, policies etc. is a unit or sub-agency governed by or required to comply with (e.g. Federal, State, EPA, CPB (Public Broadcasting regulatory body for UNC Public Television), OSHA). Also to be considered is the exposure to potential litigation.

## **Annual Audit Plan:**

Attached, you will find the annual audit plan for 2006-2007 that is based on the above mentioned methodology. Based somewhat on the previous year's internal audit activity and available internal audit resources (one FTE at 50%), we then budgeted an amount of that resource available to perform audits, special reviews, follow-ups and special investigative audits. Audit time tracking is in its infancy and this is the first year that budgeted hours are being specifically designated. It is still an ever evolving system. Currently, the Internal Audit position is devoted to auditing 50%, along with additional responsibilities as systems accountant for UNC General Administration. Seasonal responsibilities and special investigative audits will inevitably alter the budgeted vs. actual audit hours. Therefore, in designing an audit plan, it is important to take into consideration particularly, the seasonal (July – September) responsibilities that may impact the timing of a particular audit.

Agencies   Division   Dipartment/Program   Evel Score   Level Score	FISCAL YEAR 2006- 2007 UNC GENERAL ADMINISTRATION WEIGHTED MATRIX RISK MEASUREMENT ANALYSIS Weight		(1) Criticality of Unit 20%		(2) Regulatory Compliance 20%		(3) Audit History 5%		(4) Impact of Negative Publicity 20%		Organization al Goals Change and Economic 15%		(6) Control Environment 20%		Total	
UNC - General Academic International Administration Affairs Programs and Academic Planning 3 0.6 2 0.4 1 0.05 2 0.4 1 0 2 0.4 0.5 2 0.4 1 0 0.5 2 0.4 1 0 0.2 0.4 0.5 0.5 0.5 0.5 0.5 0.5 0.5 0.5 0.5 0.5		Division	Department/Program		Score				Score		Score		Score		Score	Risk Factor
Academic Planning			International	3	0.6	3	0.6	2	0.1	2	0.4	1	0	2	0.4	2.10
Business Affairs   Business Affairs   3   0.6   3   0.6   1   0.06   2   0.4   1   0   1   0.2			Sponsored Programs	3	0.6	3	0.6	2	0.1	3	0.6	1	0	2	0.4	1.85 2.30 1.85
Finance   Revenue   3   0.6   3   0.6   2   0.1   0.05   3   0.6   2   0.1   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0   2   0.4   2   0.4   2   0   2   0.4   0		Business Affairs	Business Affairs													1.85
Fixed Assets		Finance		3	0.6	2	0.6	1	0.05	2	0.6	2	_	2	0.4	2.25
Receivable   3		Tillance														2.10
Receivable   3   0.6   3   0.6   2   0.1   2   0.4   2   0   2   0.4				3	0.6	3	0.6	1	0.05	2	0.4	2	0	2	0.4	2.05
Purchasing				3	0.6	3	0.6	1	0.05	3	0.6	2	0	2	0.4	2.25
Human   Resources   Payroll   3   0.6   3   0.6   2   0.1   3   0.6   2   0   2   0.4   2   0.			Budget	3	0.6	3	0.6		0.1	2	0.4	2	0	2	0.4	2.10
Resources		Human	Purcnasing	3	0.6	3	0.6	2	0.1	3	0.6	2	0	2	0.4	2.30
Resources		Resources		3	0.6	3	0.6	2	0.1	3	0.6	2	0	2	0.4	2.30
Legal Affairs   Legal Affairs   3 0.6 3 0.6 1 0.05 3 0.6 1 0 2 0.4				વ	0.6	2	0.4	2	N 1	2	0.4	2	n	2	0.4	1.90
Secretary   Board of Governors   3   0.6   2   0.4   1   0.05   3   0.6   1   0   1   0.2   0.4   0.07		Legal Affairs														2.25
Secretary   3   0.6   2   0.4   1   0.05   3   0.6   1   0   2   0.4				3	0.6	2	0.4	1	0.05	3	0.6	1	0	1	0.2	1.85
and Auxiliary   Central Stores   2   0.4   2   0.4   1   0.05   1   0.2   1   0   1   0.2		Physical Plant		3	0.6	2	0.4	1	0.05	3	0.6	1	0	2	0.4	2.05
System			Duplication Center													1.25 1.25
Physical Plant			System							1						1.25
President's Office   Development   3   0.6   2   0.4   1   0.05   3   0.6   1   0   1   0.2								•		1						1.45 1.25
President's Office		President's			0.4		0.4	- 1	0.05	<u>'</u>	0.2	- 1	U		0.2	1.25
Development and Analysis   Development and Analysis			President's Office							3						1.85 2.10
Affairs		Development and Analysis	Development and	3	0.6	2	0.4	1	0.05	2	0.4	2	0	1	0.2	1.65
School		Affairs	University Affairs	3	0.6	2	0.4	1	0.05	2	0.4	2	0	1	0.2	1.65
UNC   Information   UNC Network   Resources   Services   3   0.6   2   0.4   2   0.1   2   0.4   3   0   2   0.4		School		3	0.6	2	0.4	1	0.05	2	0.4	1	0	2	0.4	1.85
Information   Technology   Information   Resources   Services   3   0.6   2   0.4   2   0.1   2   0.4   3   0   2   0.4   2   0.4   3   0   2   0.4   2   0.4   3   0   2   0.4   2   0.4   3   0   0   2   0.4   2   0.4   3   0   0   2   0.4   3   0   0   0   0   0   0   0   0   0		Administration	Total													
Learning   Teaching and   Learning Through   Technology   Technology	Information			3	0.6	2	0.4	2	0.1	2	0.4	3	0	2	0.4	1.90
UNC Decision   Support UNC Decision   Systems   Support Systems   3   0.6   2   0.4   1   0.05   2   0.4   1   0   1   0.2		Learning Through	Teaching and Learning Through													
Systems   Support Systems   3   0.6   2   0.4   1   0.05   2   0.4   1   0   1   0.2		UNC Decision	-	3	0.6	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.65
Resources		Systems		3	0.6	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.65
UNC Shared UNC Shared Service Service Alliance Alliance		Resources Collaborative	Resources Collaborative	3	0.6	2	0.4	2	0.1	3	0.6	2	0	1	0.2	1.90
UNC Supercomputing Supercomputing and and NC NC Regional Regional Education Network 3 0.6 2 0.4 2 0.1 2 0.4 1 0 1 0.2 UNC Distance		UNC Shared	UNC Shared Service													1.70
UNC Distance		UNC Supercomputing and NC	UNC Supercomputing and NC Regional					_								1.70
Education		UNC Distance Education Technology Support	UNC Distance Education	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45

FISCAL YEAR 2006- 2007 UNC GENERAL ADMINISTRATION WEIGHTED MATRIX RISK MEASUREMENT ANALYSIS Weight		(1) Criticality of Unit		(2) Regulatory Compliance			(3) History	(4) Impact of Negative Publicity		Organization al Goals Change and Economic		(6)			
	Troigit														Total
GA and Sub- Agencies	Division	Department/Program	Risk Level	Score	Risk Level	Score	Risk Level	Score	Risk Level	Score	Risk Level	Score	Risk Level	Score	Risk Factor
Higher															
Education	State Education	Federal Student													
Student Aid	Assistance	Loan Reserve													
Programs	Authority	Operating Fund	3		3		2	0.1	3		2				
		NC Student Loan	3	0.6	3	0.6		0.1	3	0.6	2	U	2	0.4	2.30
		State Education													
		Assistance Authority	3	0.6	3	0.6	1	0.05	3	0.6	2	0	2	0.4	2.25
,	ion Student Aid	Programs Total													<u> </u>
Other UNC	Education		_			١.			_			_			
Programs	Pathways Higher	Education Pathways	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45
	Education														
	Facility	Higher Education													
	Commission	Facility Commission	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45
	NC Center for	NC Center for													
	International	International	_	٠.	-			0 0-	_			_	_		4 ^-
	Understanding NC Center for	Understanding NC Center for	2	0.4	2	0.4	1	0.05	2	0.4	1	0	2	0.4	1.65
	Nursing	Nursing	3	0.6	2	0.4	1	0.05	2	0.4	2	0	1	0.2	1.65
	NC Progress			0.0		0.4	<u> </u>	0.00		0.4			<u> </u>	0.2	1.00
	Board	NC Progress Board	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45
	Student	Student													
	Services/Licens UNC	Services/Licensure	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45
	Association of	UNC Association of													
	Student	Student Government	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45
	UNC Federal	UNC Federal													
	Programs	Programs	2	0.4	2	0.4	1	0.05	2	0.4	2	0	2	0.4	1.65
	UNC Foreign	UNC Foreign													
	National Tax Compliance	National Tax Compliance	2	0.4	3	0.6	1	0.05	2	0.4	1	0	1	0.2	1.65
	UNC in	Compliance		0.4		0.0	'	0.03		0.4		-	-	0.2	1.03
	Washington DC	UNC in Washington													
OIL UNO D	Intern Program	DC Intern Program	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45
Other UNC Pro	Center for														
	School	Center for School													
Public School	Leadership	Leadership													
Programs	Development	Development	3				2	0.1	3		2				
	Hunt Institute	Hunt Institute	3	0.6	2	0.4	1	0.05	3	0.6	2	0	2	0.4	2.05
	National Paideia Center	National Paideia Center	3	0.6	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.65
	NC Math	Center	3	0.6		0.4	-	0.03		0.4		- 0		0.2	1.03
	Science														
	Education	NC Math Science													
	Network NC Model	Education Network	3	0.6	2	0.4	1	0.05	2	0.4	2	0	1	0.2	1.65
	Teacher	NC Model Teacher													
	Education	Education													
	Consortium	Consortium	3	0.6	2	0.4	1	0.05	2	0.4	2	0	2	0.4	1.85
	NC Principal														
	Fellows	NC Principal Fellows													
	Program	Program	3				1	0.05	3		1				
	NC Teach NC Teacher	NC Teach NC Teacher	3	0.6	2	0.4	1	0.05	3	0.6	1	U	1	0.2	1.85
	Academy	Academy	3	0.6	2	0.4	2	0.1	3	0.6	2	0	2	0.4	2.10
	Principals'	Principals' Executive						-				_		1	
	Executive	Program	3			0.4	1	0.05	3		2				
	Turning Points	Turning Points	2	0.4	2	0.4	1	0.05	2	0.4	1	0	1	0.2	1.45
Public School	Programs Total														
UNC Center	UNC Center for														
for Public	Public														
Television	Television	Contributor Funds	3	0.6	3	0.6	2	0.1	3	0.6	2	0	2	0.4	2.30
	1	Corporate Giving	3	0.6	3	0.6	2	0.1	3	0.6	2	0	2	0.4	2.30
	1	CPB Grant	3	0.6	3	0.6	2	0.1	3	0.6	2	0	2	0.4	2.30
	1	UNC Ctr for Public													
	1	TV Fixed Assets	3	0.6	3	0.6	2	0.1	2	0.4	2	0	2	0.4	2.10
	1	I IVER USSEIS		0.0	3	0.0		0.1		0.4		"		. 0.4	2.10
	1	Accounts Payable	3	0.6	3	0.6	1	0.05	2	0.4	2	0	2	0.4	2.05
	]	Receivable	3					0.1	3		2				
	•	Purchasing	3	0.6	3	0.6	2	0.1	3	0.6	2				2.30